

Understanding Your Bill

Subscriber Number

Your unique account number that is used as your initial password for Online Bill View.

Customer Address Note

This is the address where your bills will be sent each month.

Customer Account Details

This section details your customer information and the billing period for the charges below. The dates for which charges apply are shown each month.

Account Summary

This represents an overview of your entire monthly charges. It includes your balance brought forward and any payments you have made during the period. A detailed explanation of each charge can be found on subsequent pages.

Payment Methods

This section details your payment options.

Payment Slip

You can find your total amount due and the payment due date in this section. Use this stub when paying your bill at any of the outlets mentioned below.

ANSA Centre,
15C Maraval Road, Port of Spain, Trinidad W.I.,
Tel: 868-399-9999 or 100 (from your mobile)
Fax: 868-399-9915
Website: www.digicel.com
VAT Registration: 122453

Digicel

Jane Doe
#13 Davis Street
Maraval
Port of Spain
Trinidad and Tobago

Subscriber No.: 2310000012345-1
Deposit Held: \$300.00
Primary Number: 18683500000
Invoice Date: 16/08/2011
Service Period: 16/07/2011 - 15/08/2011
Payment Due: 05/09/2011
Invoice ID: DIGITT3005309

STATEMENT OF ACCOUNT

Previous Balance	Payments and Adjustments	Balance Brought Forward	Current Charges	Amount due by 05/09/2011
\$336.01	-\$336.01	\$0.00	\$358.13	\$358.13

Previous Balance \$336.01
 Total Payments and Adjustments \$-336.01
 Balance Brought Forward \$0.00
 Monthly Subscription \$191.42
 Charges & Credits \$45.75
 Other Products and Services \$74.25
 Subtotal \$311.42
 Tax Value Added Tax \$46.71
 Total Current Charges \$358.13

Total Amount Due TTD \$358.13

Dear Customer, TTIPOST has advised that they are no longer able to accept any payments, including Digicel bill payments. Please make payments @ any of the following locations; ALL DIGICEL STORES, Bill Express/Western Union, SurePay/HLo, NLCB/Via, Local Banks (RBL, RBC, FCB, Scotia), Digicel would like to advise in an effort to be eco-friendly we will begin printing summary bills starting Sept 16th

Payment Methods:

- Digicel Flagship Stores
- Digicel Front Offices:
 - Ansa Centre, POS
 - San Fernando
 - Tobago
- Account Credited in 1 hour

- First Citizens Bank
- Republic Bank
- Scotiabank
- RBC Royal Bank
- Account Credited in 24 hours

Or visit www.digicel.com to sign up for the following Automated Payment Options:

- Direct Debit (from your account)
- Credit Card Automatic Payment
- Telephone Payments via Credit Card

See reverse for payment options
Please include this stub in all payments

Digicel

Jane Doe
#13 Davis Street
Maraval
Port of Spain
Trinidad and Tobago

Subscriber No.: 2310000012345-1
Deposit Held: \$300.00
Primary Number: 18683500000
Invoice Date: 16/08/2011
Service Period: 16/07/2011 - 15/08/2011
Payment Due: 05/09/2011
Invoice ID: DIGITT3005309

Your service may be suspended if any balances brought forward remain unpaid and overdue.
The correct amount due on this invoice (or any part thereof) will become overdue if not paid by

24 Hour Customer Care

If you have any queries, please call the Digicel Customer Centre at 399-9999 or 100 from your Digicel Phone. Our Customer Care Agents are ready to assist you 24 hours a day, 7 days a week, 365 days a year, with any of the following queries:

- | | |
|-------------------------|---------------------|
| ▪ Application Enquiries | ▪ Billing Enquiries |
| ▪ Account Enquiries | ▪ Technical Support |
| ▪ General Information | ▪ Payment Enquiries |

Payment Due Dates

The Consumer bill cycle runs from the 16th - 15th of every month and bills are due on the 3rd of every month. The Corporate bill cycle runs from the 1st - 31st of every month and become due on the 27th of every month.

- Failure to make payment on the above dates may result in - barring/limiting your call abilities and /or late charges
- No personal cheques will be accepted. Corporate/Business Cheques only for Business accounts.
- Make cheque payable to Digicel (Trinidad & Tobago) Limited.
- Write your company name and account number on the back of the cheque.
- Returned cheques will be subject to a \$50.00 fee.
- Direct Debit (from your bank account) - Bank account number retained on file; invoice balances are then deducted at the end of every month for payments.
- Direct Credit Card - Credit Card number and expiry details retained on file: invoice balances are deducted at the end of every month for payments.
- Call-in Credit Card - Credit Card number and expiry details retained on file: customers then call in with instructions to deduct a specified amount from the card listed on our records.

Send POST to 247 for more info on your postpaid account